Pre-Profiling Checklist

REMEMBER PURPOSE: FIRST OPPORTUNITY FOR RELATIONSHIP BUILDING

- 1. Ask permission for 2-3 minutes (note the time to self)
- 2. Reminder about party time, location excitement about success FOR the HOSTESS
- 3. Double check contact information/preferences: address, email, phone numbers, favorite method and time to be contacted
- 4. Ask skin type, skin concerns, current skin care, Mary Kay experience, current foundation preference

** Fill out information onto profile card.**

5. Describe party itinerary: pampering with satin hands and satin lips, learn about Mary Kay and the products, try hands-on skin care products and mineral powder foundation, create a wish list, meet with me individually to set up follow-up, enjoy refreshments and each other. "You may even be the winner of the door prize" just for attending and helping (hostess)

PAY ATTENTION TO TIME.

IF TIME RUNS OUT BEFORE COMPLETING ASK/SAY:

"3 minutes have passed and I have only 1 / 2 more thing(s) to ask you"—then hush to see if you have permission to continue or she needs to go and you can finish another time—be considerate of her time and do what you say you are going to do—you promised 2-3 minutes, just because she keeps answering questions doesn't mean that she still wants to be on the phone.

IF YOU HAVE EXTRA TIME, ASK: "So tell me a little about yourself." This will give you huge insights to her personality style and what's important to her.

TAKES NOTES.

Anything that you learn about your new contact is worth remembering; this is part of relationship building. For example: where she works/college, married/single, children, family information, etc.

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